

## Privacy Policy

**Effective Date:** 01/01/2025

Big Green Moving Boxes ("Company," "we," "our," or "us"), a DBA of DLJF Ventures, LLC, is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or use our services. By accessing or using our services, you agree to the terms outlined in this Privacy Policy.

---

### 1. Information We Collect

We collect various types of information to provide and improve our services:

#### A. Information You Provide to Us:

- **Personal Information:** Name, email address, phone number, billing address, and delivery address.
- **Payment Information:** Payment details necessary to process your transactions (e.g., credit card information).

#### B. Information Collected Automatically:

- **Device and Usage Data:** IP address, browser type, operating system, access times, and pages viewed.
- **Cookies and Tracking Technologies:** Data collected through cookies or similar technologies to enhance user experience.

#### C. Information from Third Parties:

- If you interact with us on social media platforms or through a third-party service, we may collect additional information as permitted by the platform's policies.
- 

### 2. How We Use Your Information

We use the information collected to:

- Process and fulfill your orders.
  - Deliver and pick up rental items.
  - Provide customer support and respond to inquiries.
  - Improve our website and services.
  - Send transactional communications, such as confirmations and invoices.
  - Send marketing communications (with your consent).
  - Comply with legal obligations.
- 

### 3. How We Share Your Information

We do not sell or rent your personal information to third parties. However, we may share your information in the following circumstances:

- **Service Providers:** With vendors, contractors, and partners who help us operate our business (e.g., payment processors and delivery services).
- **Legal Requirements:** To comply with applicable laws, regulations, or legal processes.
- **Business Transfers:** In connection with a merger, sale, or transfer of assets, your information may be transferred to the new entity.
- **Consent:** With your explicit consent for any other purpose.

All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

---

#### **4. Cookies and Tracking Technologies**

We use cookies to:

- Improve website functionality.
- Analyze user behavior to enhance services.
- Provide personalized experiences.

You can manage cookie preferences through your browser settings. Disabling cookies may affect the functionality of our website.

---

#### **5. Data Security**

We implement industry-standard security measures to protect your information. However, no method of transmission over the internet or electronic storage is 100% secure. We encourage you to take precautions to protect your personal information.

---

#### **6. Your Privacy Choices**

- **Access and Update:** You can access and update your personal information by contacting us.
  - **Opt-Out:** You can opt out of receiving promotional emails by following the instructions in the email or contacting us directly.
  - **Cookies:** Adjust your browser settings to manage or block cookies.
- 

#### **7. Children's Privacy**

Our services are not intended for individuals under the age of 18. We do not knowingly collect personal information from children. If we become aware that we have inadvertently collected information from a child, we will delete it promptly.

---

#### **8. Third-Party Links**

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these websites. We encourage you to review the privacy policies of any third-party sites you visit.

---

#### **9. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Changes will be posted on this page with the updated effective date. Your continued use of our services constitutes acceptance of the revised Privacy Policy.

---

#### **10. Contact Us**

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

**Big Green Moving Boxes**

**Email:** [customerservice@biggreenmovingboxes.com](mailto:customerservice@biggreenmovingboxes.com)

**Phone:** 405-930-6608

---

Thank you for trusting Big Green Moving Boxes. Simplify your move with confidence!