

Terms of Service

Effective Date: 01/01/2025

Welcome to Big Green Moving Boxes ("Company," "we," "our," or "us"), a DBA of DLJF Ventures, LLC. These Terms of Service ("Terms") govern your access to and use of our website, services, and products (collectively, the "Services"). By accessing or using our Services, you agree to comply with and be bound by these Terms. If you do not agree, please do not use our Services.

1. Introduction

- **Company Information:** Big Green Moving Boxes is a service that rents reusable moving boxes and totes with delivery and pickup in the Oklahoma City metro area.
- **Agreement:** By using our Services, you agree to these Terms, including any additional terms and policies referenced herein.

2. Eligibility

- **Minimum Age:** You must be at least 18 years old to use our Services.
- **Location Restriction:** Our Services are only available within the Oklahoma City metro area. Orders placed outside this area will not be fulfilled.

3. Services Overview

- **Rental Terms:** Customers rent reusable moving boxes and totes for a specified duration.
- **Delivery and Pickup:** Delivery and pickup are included within the service area. Customers are responsible for ensuring access to the delivery and pickup locations.
- **Condition of Boxes:** All boxes are provided clean and in good condition. Customers are required to return the boxes in a similar condition, with normal wear and tear accepted.

4. Orders and Payments

- **Placing Orders:** Orders must be placed through our website. We reserve the right to accept or reject any order.
- **Payment Terms:** Full payment is required at the time of booking. Accepted payment methods are detailed on our website.
- **Refunds:** Cancellations made [Insert Timeframe] prior to the delivery date may qualify for a refund. Refer to our cancellation policy for details.

5. Customer Responsibilities

- **Proper Use:** Customers must use the boxes for their intended purpose and avoid misuse, damage, or modification.
- **Timely Return:** Boxes must be returned on the agreed-upon date. Late returns may incur additional fees.
- **Damage or Loss:** Customers will be charged for any lost or irreparably damaged boxes.

6. Intellectual Property

- All content on our website, including logos, images, and text, is the property of Big Green Moving Boxes and is protected by intellectual property laws. Unauthorized use is prohibited.

7. Limitation of Liability

- **Disclaimer:** Our Services are provided "as is" and "as available." We make no guarantees regarding the accuracy, reliability, or availability of our Services.
- **Liability:** To the maximum extent permitted by law, we are not liable for any indirect, incidental, or consequential damages arising from your use of our Services.

8. Governing Law

- These Terms are governed by the laws of the State of Oklahoma without regard to its conflict of law provisions.

9. Privacy Policy

- Your use of our Services is also governed by our [Privacy Policy](#). Please review it to understand how we collect, use, and protect your personal information.

10. Termination

- We reserve the right to terminate your access to our Services if you violate these Terms or engage in prohibited activities.

11. Changes to These Terms

- We may update these Terms from time to time. Any changes will be effective immediately upon posting on our website. Continued use of the Services constitutes acceptance of the updated Terms.

12. Contact Information

If you have any questions or concerns about these Terms, please contact us at:

Big Green Moving Boxes

Email: customerservice@biggreenmovingboxes.com

Phone: 405-930-6608

Thank you for choosing Big Green Moving Boxes. Simplify your move with us!